

PINNACLE
CARE AND RECRUITMENT

Quality Staffing Solutions

Welcome to Pinnacle Care and Recruitment

We're a one-stop, temporary employment business operating nationwide and providing dependable and experienced Nurses, Healthcare Assistants, Carers, Support Workers, domestic and other types of staff. In addition to nursing, care and residential homes, our clients are typically private hospitals, CCG's, social services or learning disability units.

We are proud of our values, manners, good timing and a friendly 'can do' attitude. We're professional and our clients know that there's no substitute for our dependability, reliability and our prices.

Whether your service is focused on providing social companionship or more complex healthcare, we can help! Our staff have experience that includes caring for the younger adults, the elderly, those with spinal or brain injuries, mental health and learning disabilities.

With a proven track record in the healthcare sector, Pinnacle Care and Recruitment's staff and management are committed to excellence and meeting your needs as a healthcare provider. From supplying a one-off cover, to providing auxiliary support for major projects, we ensure that we furnish you with the most cost-effective and reliable healthcare staffing solutions.

Our Values

Our philosophy is to provide person-centred solutions that maximise the potential of people. This means providing an environment, which makes it possible to work towards overcoming problems. For this to happen we like to provide appropriate support and stimulation to enable independence. This may include support and stimulation for reasonable and monitored risk taking. We also promote the civil and human rights of those in our care, non-discriminatory practices and celebrate individual differences.

Pinnacle Care and Recruitment is proud of our atmosphere of mutual respect between service users, clients and staff. We have achieved this by upholding the dignity of each individual, providing the highest possible standard of staff recruitment and selection, training and development, which enable employees to further develop their professional and care skills.



What Makes Us Different?

Owned and managed by people who have years of experience within the healthcare sector, Pinnacle Care and Recruitment knows what it takes to match the right staff with clients needs. Using our insights into what is required for each situation, we provide a service with professionals trained for each and every scenario.

With access to a broad network of available staff, we can find the right person for the assignment. Pinnacle Care and Recruitment will make sure you gain access to the reliability, flexibility and experience that you need to support your own clients. We know how critical these are to you.

Our recruitment process is very discerning. We only take on staff who have appropriate and verifiable references. It is important to us that we provide professional and competent staff which clients can have confidence in with regards to screening, assessment and training.

Although our quality of service and professionalism is of utmost importance to us, it is also vital that we provide affordable solutions. By offering attractive packages to both employees and clients, we keep a balance that does not affect the quality of staff nor your ability to use our services. Our initial trial period delivers the most attractive rates that beat most agencies.

Our Recruitment Standards

What we have always done better than anybody else is to provide the highest quality care staff. We apply internal Quality Assurance Systems, that are continually being improved, during our rigorous hiring process. It is essential to us and our clients that our staff are compliant.

Every candidate that we screen attends a face-to-face interview with our recruitment specialist. This means that only those with the right care experience, local knowledge and awareness are hired. Our staff are handpicked to match the services they need to provide. They have the right qualifications and experience, with many of them having achieved QCF Level 2 or 3.

Your Business Is Our Business

Each candidate or employee needs to go through Disclosure Barring Services (DBS), POCA, SOVA, work history, experience and qualification checks. Pinnacle Care and Recruitment also verifies references and health declarations, so that we know exactly who is capable of what and to what level of competence. Ongoing training needs are regularly assessed by us to ensure a high standard of service:

Pinnacle Care and Recruitment complies with:

- The Care Act 2014
- The Regulation of Care Act 2001 (Scotland)
- Department of Health Code of Practice of NHS Employers
- All NHS National Framework Guidelines







Care Staffing Services

We are a leading supplier of comprehensive healthcare staffing solutions to care, residential and nursing homes, hospitals, medical facilities and establishments that need person-centred personnel.

By providing staffing solutions that are both cost-effective and high-quality, Pinnacle Care and Recruitment helps with everything that is required. Our extensive database of experienced Support Workers, Carers, Healthcare Assistants and Nurses of various specialities is available to provide high-quality care on demand to our clients for:

- One-off shifts, staff absence and shortfalls (often at very short notice),
- Establishing a new unit, whilst permanent staff are recruited,
- Emergency cover during very busy periods,
- Temporary or permanent positions,
- Regular support to full-time teams,
- Contract or SLA (Service Level Agreement) arrangements.

Pinnacle Care and Recruitment's staff can help with a broad range of specialist services including:

- Elderly and Elderly Mentally Infirm (EMI) care
- Brain and spine injuries
- Complex behaviours
- Mental health conditions
- Learning and physical disabilities
- Equal opportunities
- Adult protection and advocacy
- Citizenship and social inclusion
- Relationships and sexuality
- Communication
- Person-centred planning

Whether you need to cover unplanned absences or larger staffing needs, Pinnacle Care and Recruitment can provide solutions that are flexible and tailored to what you require. Our staff are matched by hand to your assignment. Many of our staff also have deep experience in caseloads, live-in care, reviews, assessments and protection. These skills provide an asset to existing care teams.

Knowing that we provide high-quality staff that are experienced and flexible, you can rest assured that we have what it takes for a strong and dependable workforce.

What do you need to do next?

Have you identified any staffing requirements we can help you with?

Would you like a non-obligation discussion or a chat about our staffing services?

If so, please contact our team by telephone or email. They're waiting to help you!

Telephone: 0208 058 8127
Email: info@pinnaclecareandrecruitment.co.uk

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